



Pathology Laboratory Courier Mobility Solutions

***inLab* solutions bring productivity and process optimization to your courier fleet operations.**

The Issue— Today's medical laboratory logistics professionals face ever-increasing challenges and opportunities. New demands and technologies have converged in areas such as:

- Real-time Specimen Tracking/Proof of Services
- Effective Vehicle Monitoring
- Real-time Dynamic Routing
- Productivity and Activity Reporting
- Driver Communication
- Customer Self-Care

Proof of service solutions enable access to all information pertinent to services performed in the field as well as information in back-end systems.

The Solution— inCode's suite of Pathology Laboratory Courier Mobile offerings provides the most seamless and technologically advanced approach for real time proof of service automation. The solution is inclusive of a wireless mobile application and back end integration and reporting website.

InLab is a wireless laboratory logistics business solution that provides complete visibility into the supply chain, from package, specimen and vehicle tracking, to driver management and cost containment. inCode offers you an abundance of programs and technical information to help your day-to-day operations run at optimum efficiency.



inBrief...

The *inLab* suite includes end to end work process automation enabling you to:

- ***Automate*** scheduling and dispatch
- ***Track*** specimens and supplies through the supply chain
- ***Provide*** wireless voice and data communications
- ***Use GPS*** functionality for location tracking and planning
- ***Enable*** HIPAA compliant item level tracking through barcoding
- ***Redesign*** processes by tracking performance metrics



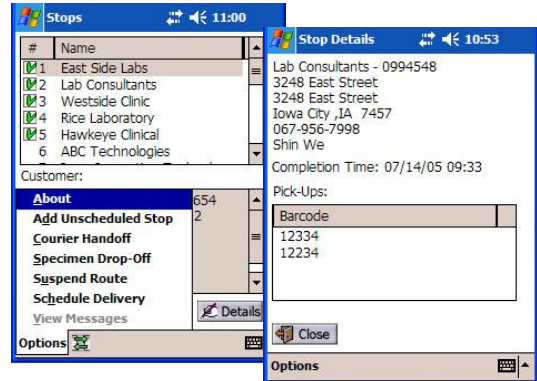
Pathology Laboratory Courier Mobility Solutions

InLab Benefits— From logistics operations to customer service, inLab provides today's pathology laboratories improved performance every step of the way. InLab provides real-time tracking of couriers, company assets, specimens and test results moving between locations. It helps you address both process and accreditation oriented standards from CLIA and CAP as well as HIPAA data security concerns. Misplaced specimens while in transit are virtually eliminated. And inLab dramatically reduces administrative costs by lowering both courier and logistics related paperwork, reporting and overhead, as well as conflict resolution by customer service. In addition, you gain a competitive advantage for your sales team, setting quality assurance far above the competition.

The inLab Advantage—

- Improve turnaround times by accurately tracking material moving throughout physically disparate locations and processes
- Lower costs by reducing time, expenses and errors associated with manual or paper based processes
- Enhance customer service by responding quickly to Proof of Service requests and complaints, including customer self-care issues
- Gain a significant competitive advantage in attracting new customers and up-selling existing customers with enhanced capabilities and service differentiation
- Improve operational business intelligence by proactively managing, in real-time, issues that affect the financial bottom-line or a patient's test results

Bundled Services allow for a turnkey solution, so you can focus on your business rather than on implementation, deployment and training. inCode manages everything from initial requirements and ERP integration to software configuration and handheld deployment.



InLab's intuitive interface requires minimal training, resulting in a rapid ROI.

The InCode Advantage

Increased profitability. Better performance. Higher productivity. Innovation. Competitive advantage. inCode provides these benefits and more for wireless operations, equipment vendors and enterprises everywhere.

Focused exclusively on wireless, inCode provides integrated, end-to-end solutions—from business and technology strategy to engineering services. inCode helps clients stay ahead of the market with high-quality, comprehensive solutions to complex business and technology problems.

With inCode, you're assured of the finest solutions, software, service and support... all from an organization strong with experience and resources to fulfill your needs now and in the future.